Cloud Services for Faculty and Staff

ITPB November 22, 2013

Premises

The transition of undergraduate students from BOL to Google Apps, following a comprehensive two-year analysis, was the campus’s first foray in large-scale adoption of cloud services.

1. There was an expectation that faculty and staff email and calendaring would follow later with appropriate additional risk analysis.
2. There was an expectation that the campus would continue a multiservice approach for faculty and staff email and collaboration services to address academic, administrative, and individual uses (approximately mapping BOL to Gmail and Enterprise Messaging to Microsoft Office 365).
3. There was an expectation that BOL would be shut down, retiring its infrastructure at end-of-life in favor of moving to the cloud.

The widespread use of Dropbox, while routinely used in teaching, research, and administration, represents a significant institutional risk.

4. The risk is sufficiently large to permanently invest in an alternative sponsored by the campus.

Agenda Item

Introduction | Andrew Wissmiller, Associate Vice Chancellor, IT Services
Roadmap for email and calendaring
The need for Box

Risk Analysis Review | Amy Blum, Senior Campus Counsel
Summary of legal, privacy and security analysis performed in the transition of (undergraduate) students from BOL to Google Apps

Conditions for Faculty and Staff Use of the Cloud | Kent Wada, Chief Privacy Officer
Risk mitigation approaches for Google Apps, Microsoft Office 365, Box, and any other cloud services

1. UC-, UCLA-, or consortium-negotiated agreements
2. Data risk guidance documents
3. “Opt-out:” Ability to retain email and calendaring on campus for specific individuals or units in Microsoft Office 365 (criteria and process TBD)

Endorsement

1. Premises
2. Conditions for faculty and staff use of the cloud
3. Plan to shut down the BOL service

Updated 11-18-2013